

Peer Mechanism: How Interactive Peers Affect Students in College Online Courses

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CENTER FOR EDUCATION POLICY ANALYSIS
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Peer Effects

- Peers often influence decisions and productivity of individual workers, especially when production is explicitly collaborative (Guryan, Kroft, and Notowidigdo, 2009; Battu, Belfield, and Sloane, 2003; Bruegmann and Jackson, 2009).
- In higher education, student learning is jointly produced by professors, peers and student themselves.
- A growing literature focus on how peers affect performance, friendships, and attitudes of college students (Sacerdote, 2001&2011; Marmaros & Sacerdote, 2006; Zimmerman, 2003; Carrell, Fullerton, & West, 2009; Kremer & Levy, 2008).
- To date little research studies the mechanism of peer effects.
- How peers affect students might be different in online interactions relative to face-to-face.

Mechanisms of Peer Effects

- Peers have to influence individuals through actions
 - Group work
 - Engagement
- It is very hard to measure because we rarely observe peers in action
- College online courses and the associated data allow us to examine peers actions
 - Not all online courses entail peer interaction (Florida Virtual Courses)

Our Context

- Different from MOOCs
- These are virtual classrooms where the only difference is that the course is being conducted online
- Same materials, syllabus, class sizes, etc. as the in-person courses
- Promise of reduced cost and easier access, but research generally shows negative effects of online courses compared with in-person ones.

Peer Effects in Virtual Courses

- Peer actions
 - Length of postings
 - Frequency of postings
- Peer interactions
 - Course Content
 - Interpersonal
 - Peer outreach to classmates
 - The social dimension of peer interaction

Research Questions (1)

How do interpersonal interactions in college online courses differ across students with different background characteristics and different levels of engagement in the course.

– **Students vary systematically in their interpersonal interactions.**

Research Questions (2)

How do peer's interpersonal interactions affect student course performance, especially for those who are less likely to be engaged in classroom interactions?

- **More peer engagement practices improve short-term student outcomes, especially for students on the margin.**

Data

- Two online courses delivered in 2010 by DeVry University

| Course | Sections | Students | Professors |
|---------|----------|----------|------------|
| COLL148 | 177 | 21,017 | 176 |
| PSYC110 | 99 | 12,615 | 99 |

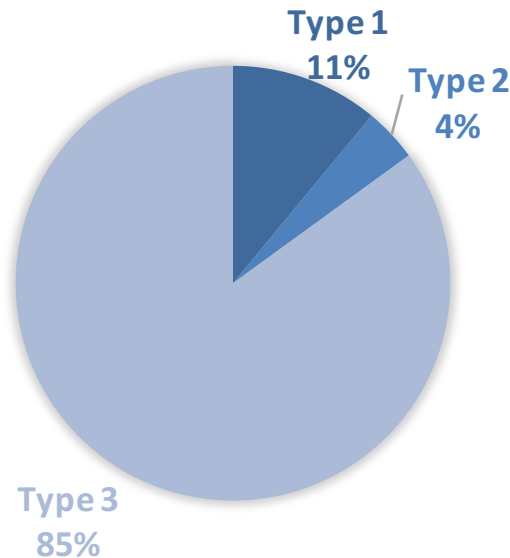
- Class organization:
 - Students are assigned to sections based on their registration order.
 - Students meet in a password-protected website.
 - Section professor leads the lecture by posting discussion threads on the discussion board.
 - Student must comment each thread 3+ times each week to earn grades.
- Full transcripts of all the online writing communications by students > 2 million posts

Types of Posts

- **Type 1: Direct mention of peer names**
 - “**Agreeing with Peer-A** I would have to go with theory number one the restoration sleep. **Like she said** the body like any other piece of machinery needs down time to rest, restore, or reincorporate.....”
- **Type 2: Interaction without direct mention of peer names**
 - “huh? Well I think **you're talking** about how one relaxes themselves and tries to fall asleep. But if I'm wrong I'll have to re post. After I call it a night and I'm trying to fall asleep I clear my mind and think of black velvet so close to my face that it fills my line of vision.....”
- **Type 3: No interaction**
 - “Stress play's a big role in my physical, mental, and emotional. When I am stressed most of the time my blood pressure goes up, I am not function the way I should be and that gets in the way of home and work. Me myself don't wont to be bother with nobody or anything at the time.”

Frequency of Post Type

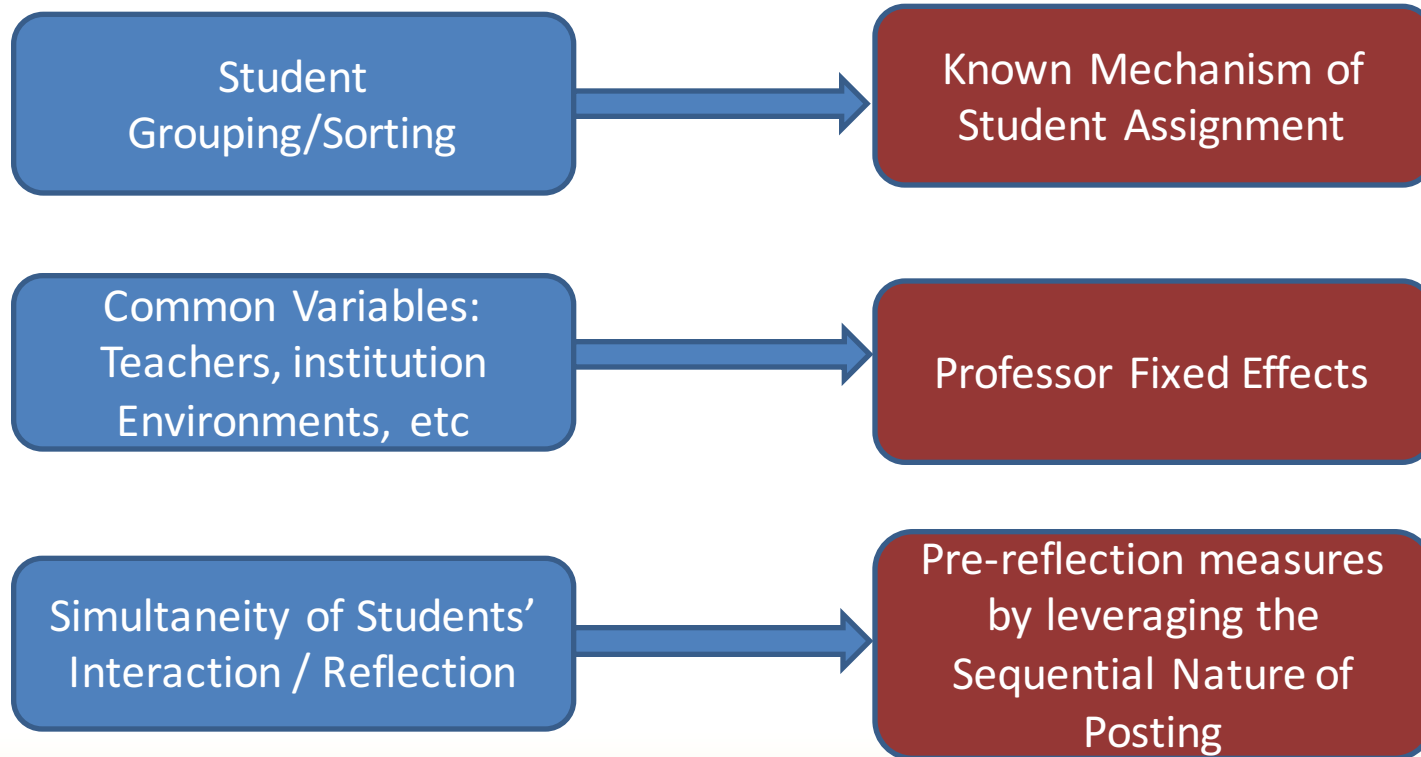
- We take a random sample of 300 posts and classify them into the three types



- Because the large majority of interaction posts mention names (73.3%), we use name mentioning to identify posts with interpersonal interaction.

Identification Strategy

- Peer/Social interaction effects (Manski, 1993&2000)



RQ1: How do interpersonal interactions differ across students?

$$y_{ict} = C_{ict}\beta_0 + E_{ict}\beta_1 + \theta_b + \nu_p + \varepsilon_{ict}$$

- y_{ict} indicates a student's role as a nominator or nominee in the interaction
- C_{ict} refers to student gender, age, and whether the person is pursuing a BA degree
- E_{ict} refers to the length and frequency of their posts
- θ_b indicates block fixed effects, and ν_p indicates professor fixed effects.

Results – RQ1

- Female and older students engage more in interactions.
- Students who post more frequently and generate lengthier posts also interact more with other students.
- Students choose to interact with peers who share gender and location, but farther away in age.

Table 2 - Nominator Analysis

| | PSYC110 | | | | COLL148 | | | |
|--------------------|--------------------|---------------------|--------------------|---------------------|---------------------|---------------------|--------------------|---------------------|
| | Nomination (0/1) | | Nomination Volume | | Nomination (0/1) | | Nomination Volume | |
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) |
| Female | 0.347** (0.049) | 0.360** (0.056) | 1.381** (0.148) | 1.287** (0.145) | 0.221** (0.067) | 0.210** (0.075) | 4.079** (0.231) | 4.069** (0.219) |
| Age | 0.065** (0.019) | 0.006 (0.021) | -0.224* (0.111) | -0.312** (0.109) | 0.148** (0.024) | 0.113** (0.027) | 0.659** (0.091) | 0.428** (0.085) |
| Age^2 | -0.000 (0.000) | 0.000 (0.000) | 0.006** (0.002) | 0.007** (0.002) | -0.001** (0.000) | -0.001** (0.000) | -0.002 (0.001) | 0.000 (0.001) |
| Seeking BA | 0.223** (0.056) | 0.172** (0.063) | 0.488** (0.163) | 0.291+ (0.155) | 0.115 (0.075) | 0.061 (0.089) | 1.185** (0.257) | 0.816** (0.240) |
| Time Between Posts | | -1.257** (0.085) | | -1.256** (0.108) | | -0.603** (0.028) | | -2.661** (0.132) |
| Post Length | | 1.235** (0.079) | | 2.580** (0.150) | | 0.656** (0.130) | | 7.176** (0.348) |
| Constant | -0.928* (0.457) | 0.736 (0.505) | 5.593** (1.971) | 8.425** (1.958) | -0.124 (1.089) | 1.523 (1.112) | -8.911* (4.014) | -0.240 (3.578) |
| Observations | 12138 | 12110 | 12138 | 12110 | 19201 | 18805 | 20381 | 20306 |
| R_Squared | | | 0.114 | 0.177 | | | 0.166 | 0.260 |

Table 3 - Nominee Analysis

| | PSYC110 | | | | COLL148 | | | |
|--------------------|------------------------|---------------------|--------------------------|---------------------|------------------------|---------------------|--------------------------|---------------------|
| | <u>Nominated (0/1)</u> | | <u>Nomination Volume</u> | | <u>Nominated (0/1)</u> | | <u>Nomination Volume</u> | |
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) |
| Female | 0.325** (0.045) | 0.350** (0.049) | 0.444** (0.095) | 0.402** (0.098) | 0.260** (0.035) | 0.206** (0.042) | 1.371** (0.140) | 1.171** (0.139) |
| Age | 0.054** (0.013) | 0.030* (0.015) | 0.011 (0.055) | -0.027 (0.058) | 0.071** -0.01 | 0.036** (0.012) | 0.310** -0.047 | 0.193** (0.047) |
| Age^2 | -0.000* (0.000) | -0.000 (0.000) | 0.001 (0.001) | 0.001 (0.001) | -0.001** (0.000) | -0.000** (0.000) | -0.002** (0.001) | -0.001+ (0.001) |
| Time Between Posts | | -1.112** (0.060) | | -0.661** (0.058) | | -0.659** (0.029) | | -1.478** (0.071) |
| Post Length | | 0.484** (0.046) | | 0.981** (0.081) | | 0.331** (0.054) | | 2.690** (0.200) |
| Constant | -1.402** (0.418) | -0.266 (0.490) | 2.022 (1.450) | 3.629* (1.563) | -2.072** -0.32 | -0.704+ (0.427) | 0.245 (2.259) | 5.521* (2.187) |
| Major FE | X | X | X | X | X | X | X | X |
| Observations | 13072 | 12161 | 13131 | 12187 | 22085 | 20339 | 22119 | 20372 |

RQ 2: How do peer's interpersonal interaction affect student course performance?

$$y_{ict} = W_{ict}\beta_0 + X_{ict}\beta_1 + \theta_b + \nu_p + \varepsilon_{ict}$$

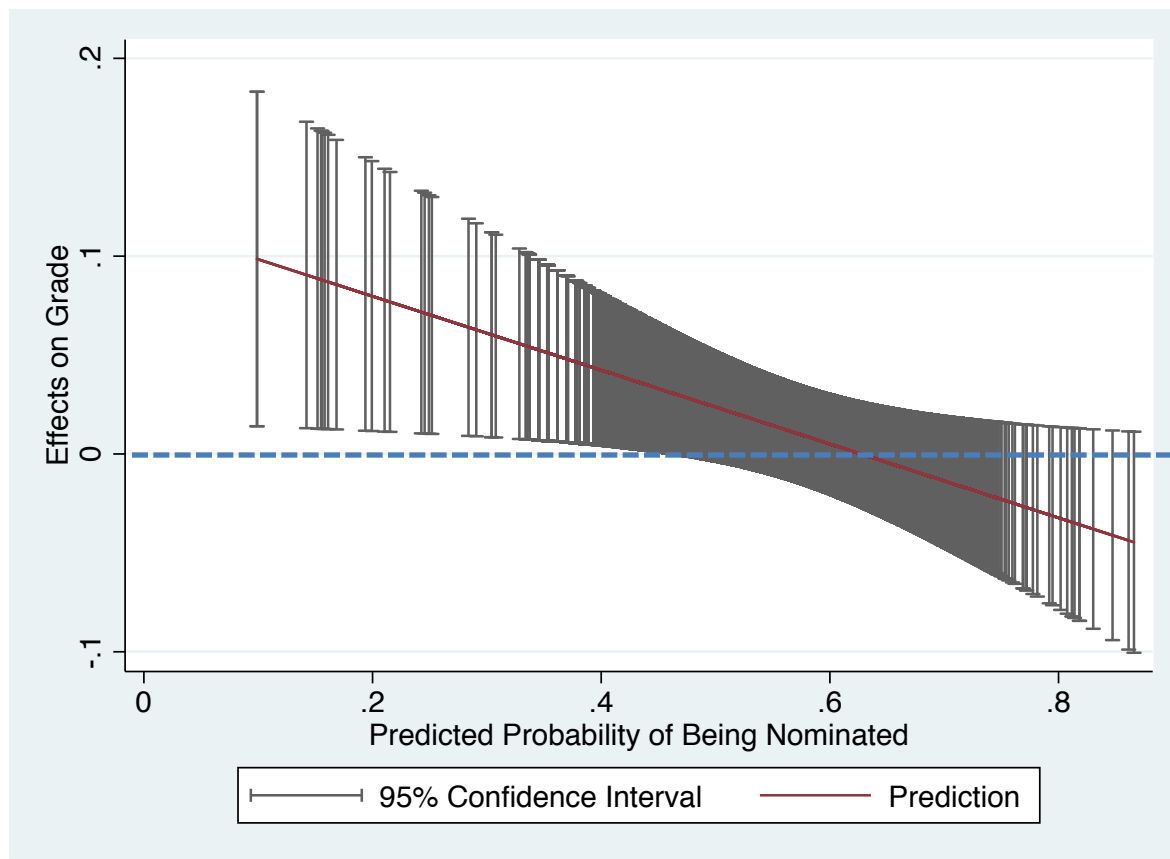

IV: Students time-invariant abilities and preferences estimated using dynamic panel data methods.

- y_{ict} indexes academic outcomes of student i in course c in term t , including grade, whether passing the course, and course points.
- W_{ict} indicates i 's peer interpersonal interaction and other actions, while X_{ict} indicates measures of student i 's own behavior.
- Construct instruments that capture variation in peer behaviors that are orthogonal to the behavior of the focal student

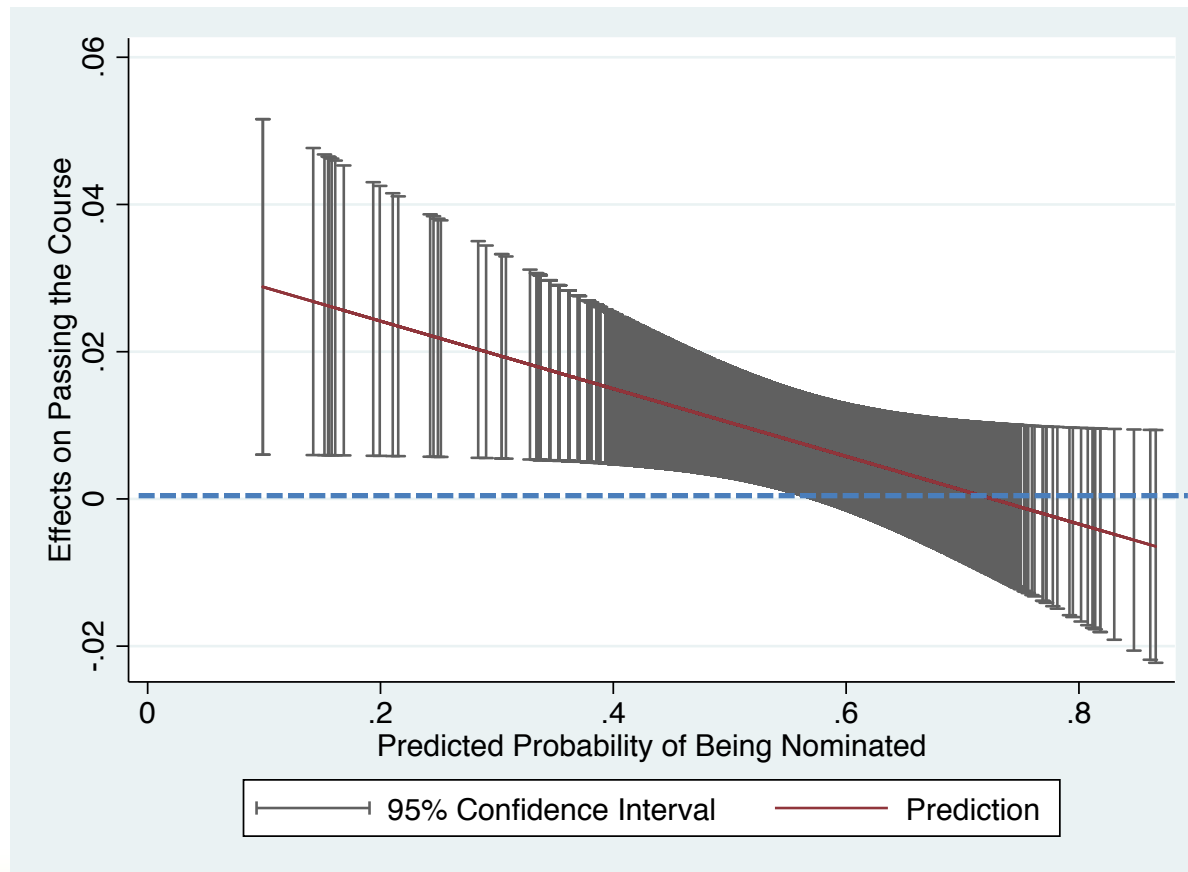
Table 5 - The Effects of Peer's Interpersonal Interaction on Student Outcomes (PSYC110)

| | Passed Course | | Letter Grade | | Course Points | |
|-----------------------------------|---------------|----------|--------------|----------|---------------|----------|
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Nomination Volume_Peer | 0.025* | 0.030* | 0.095* | 0.116* | 0.044** | 0.054** |
| | (0.012) | (0.012) | (0.045) | (0.046) | (0.017) | (0.017) |
| Nomination Probability | -0.044+ | -0.047* | -0.203* | -0.216* | -0.087** | -0.094** |
| X Nomination Volume_Peer | (0.023) | (0.023) | (0.088) | (0.088) | (0.033) | (0.033) |
| Nomination Volume_Own | 0.002** | 0.002** | 0.017** | 0.018** | 0.005** | 0.005** |
| | (0.001) | (0.001) | (0.002) | (0.002) | (0.001) | (0.001) |
| Predicted Nomination Probability | 0.294** | 0.292** | 1.418** | 1.398** | 0.525** | 0.528** |
| | (0.091) | (0.091) | (0.326) | (0.324) | (0.127) | (0.125) |
| Observations | 11216 | 11216 | 11216 | 11216 | 11145 | 11145 |
| Professor FE | | X | | X | | X |
| F-statistic in First Stage | | | | | | |
| Nomination Volume_Peer | 387.291 | 380.116 | 387.291 | 380.116 | 421.823 | 388.151 |
| Nomination Probability X | | | | | | |
| Nomination Volume_Peer | 355.733 | 425.644 | 355.733 | 425.644 | 333.362 | 420.040 |
| Nomination Volume_Own | 2223.975 | 2131.016 | 2223.975 | 2131.016 | 2207.277 | 2113.644 |
| Time Between Posts_Peer | 387.693 | 417.836 | 387.693 | 417.836 | 390.160 | 420.340 |
| Time Between Posts_Own | 933.140 | 921.581 | 933.140 | 921.581 | 925.067 | 913.418 |

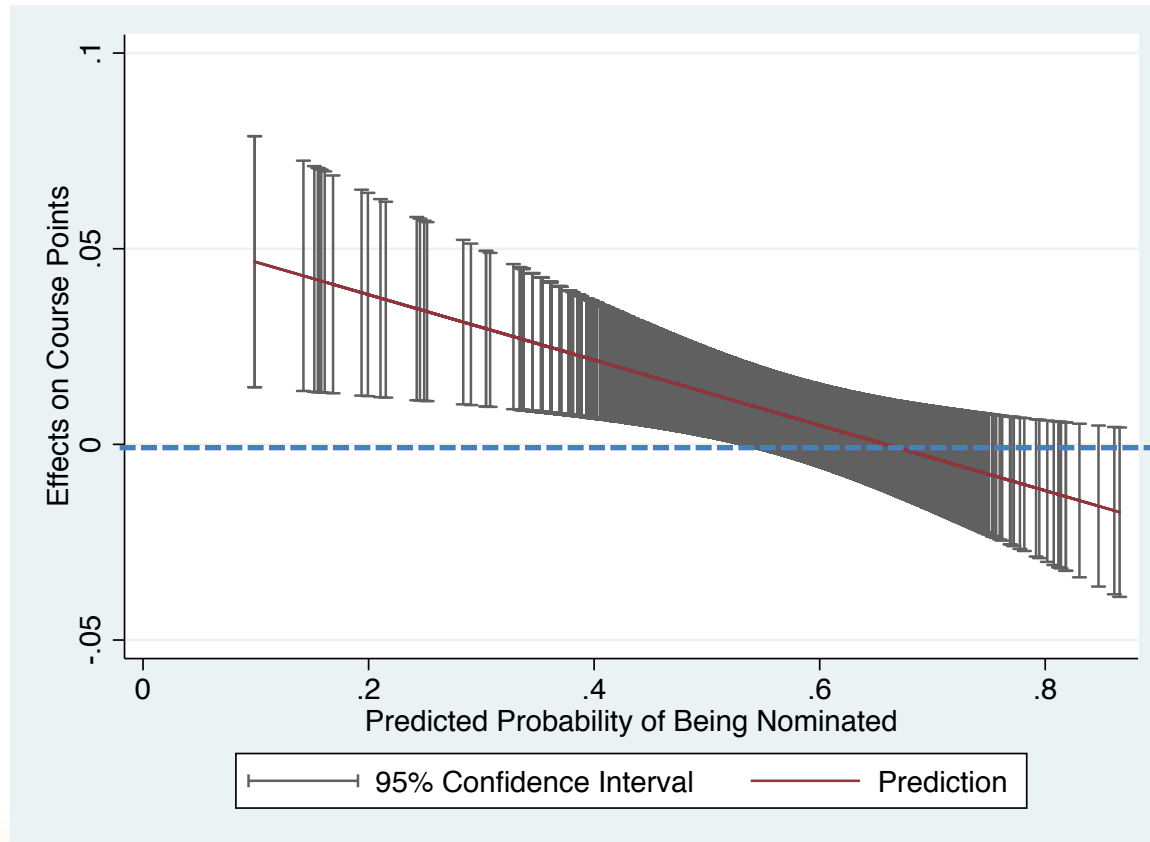
Effects on Grade (PSYC110)



Effects on Passing the Course (PSYC110)



Effects on Course Points (PSYC110)



Implications

- Peers matter not only because of who they are but because of what they do.
- This paper provides some of the first evidence on productive interventions to engage students online.
- The availability of detailed data on interactions allowed for this understanding.

Challenges and Opportunities

- Data management
 - Humongous data (4 GB/day)
 - Need advanced management tools
- Theory driven research questions
 - An unprecedented opportunity to understand how people interact and learn
 - Endless variables we could construct with the data
- Collaboration
 - Understand institutional details
 - Mutual benefits

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Main Findings

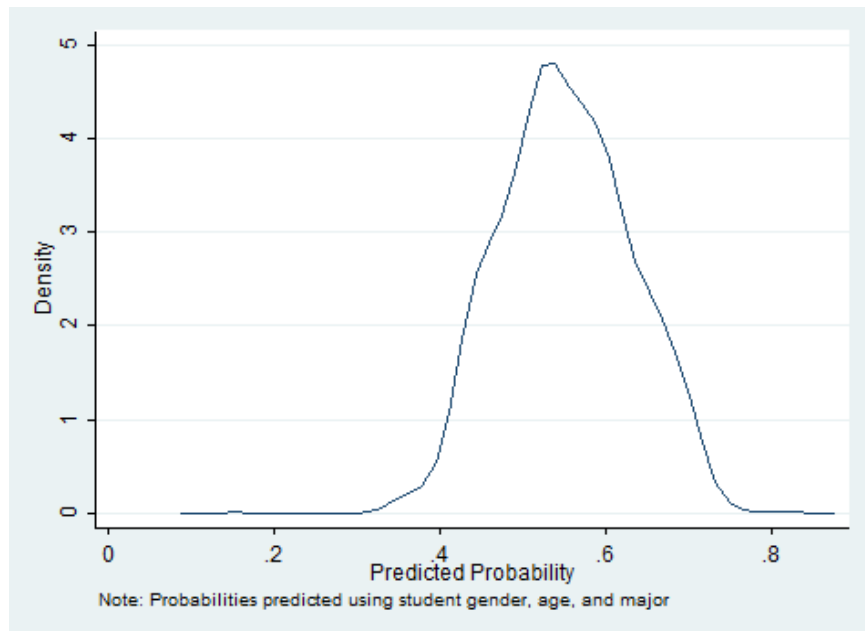
- Research question 1
 - **Students vary systematically in their interpersonal interactions.**
 - Females are more likely to initiate interaction, and also more likely to get nominated by peers.
 - Older students also tend to be more engaged, but not consistent in both courses.
 - Students sharing the same gender and home campus are more likely to interact with each other.
 - Students tend to interact with those who are farther from themselves in age.
- Research question 2
 - **More peer engagement practices improve short-term student outcomes.**
 - For students who tend to be less engaged in interpersonal interactions, having peers who reach out to engage their classmates benefits their class performance, improving the likelihood of completion and their grade in the course.
 - Stronger for PSYC110 where peer interactions are less common than they are in COLL148, which is a course that directly cultivates such interaction.

Table 1 - Descriptive Statistics

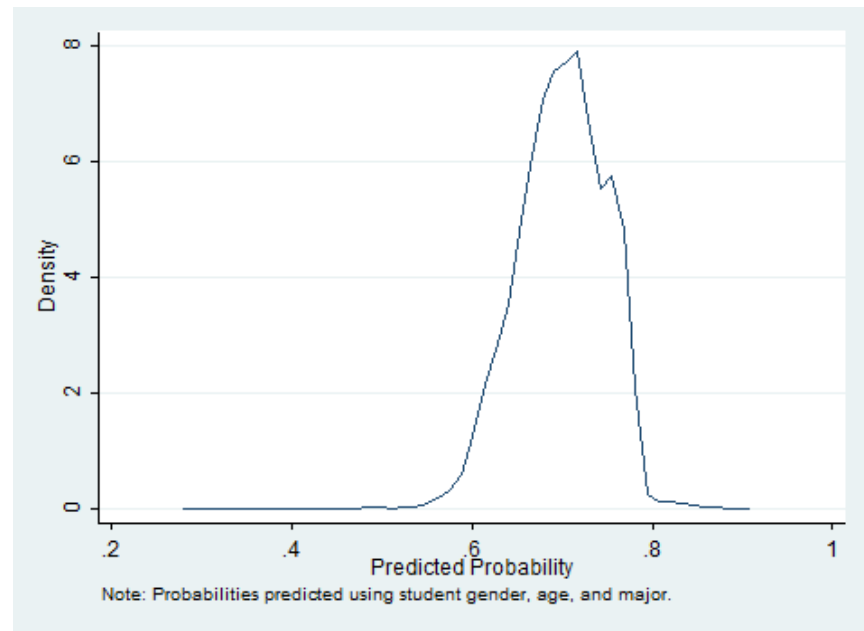
| variable | Both Courses | | PSYC110 | | COLL148 | |
|--|--------------|--------|---------|--------|---------|--------|
| | mean | sd | mean | sd | mean | sd |
| <u>Student Outcomes</u> | | | | | | |
| Passed Course | 0.800 | | 0.794 | | 0.804 | |
| Course Grade (A-F > 4-0) | 2.481 | 1.528 | 2.178 | 1.418 | 2.668 | 1.562 |
| Course Points | 0.423 | 0.696 | 0.569 | 0.629 | 0.334 | 0.720 |
| Enrolled Next Semester | 0.738 | | 0.751 | | 0.730 | |
| Enrolled Credits Next Semester | 9.296 | 3.487 | 9.412 | 3.548 | 9.225 | 3.448 |
| <u>Student Characteristics</u> | | | | | | |
| Female | 0.483 | | 0.469 | | 0.491 | |
| Age | 31.140 | 8.898 | 31.075 | 8.807 | 31.179 | 8.952 |
| Northeast | 0.123 | | 0.122 | | 0.124 | |
| South | 0.425 | | 0.422 | | 0.427 | |
| Midwest | 0.259 | | 0.254 | | 0.261 | |
| West | 0.175 | | 0.181 | | 0.171 | |
| Outside US | 0.018 | | 0.021 | | 0.017 | |
| First Semester at University | 0.677 | | 0.418 | | 0.831 | |
| Continuing Student | 0.271 | | 0.521 | | 0.123 | |
| Enrolled Credits Current Semester | 8.527 | | 9.146 | | 8.160 | |
| Seeking BA | 0.722 | | 0.738 | | 0.713 | |
| Business Management Major | 0.363 | | 0.358 | | 0.366 | |
| Technology Major | 0.096 | | 0.086 | | 0.102 | |
| Health Major | 0.125 | | 0.111 | | 0.134 | |
| <u>Post Characteristics</u> | | | | | | |
| Time Between Posts for Student (hours) | 20.420 | 34.790 | 26.330 | 40.820 | 17.650 | 31.650 |
| Length (words) | 78.380 | 66.860 | 91.330 | 65.930 | 72.980 | 66.500 |
| Nomination Volume | 10.949 | 14.207 | 5.432 | 7.980 | 14.268 | 15.988 |

Predicted Probability of Being Nominated

PSYC110



COLL148



Results – RQ1

Table 4 - Nominee Analysis (Pairwise Level)

| | PSYC110 | | | | COLL148 | | | |
|-----------------------|--------------------|--------------------|--------------------|--------------------|---------------------|---------------------|--------------------|--------------------|
| | Nominated (0/1) | | Nomination Volume | | Nominated (0/1) | | Nomination Volume | |
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) |
| Same Gender | 0.008** (0.001) | 0.007** (0.001) | 0.015** (0.001) | 0.014** (0.001) | 0.007** (0.001) | 0.007** (0.001) | 0.023** (0.004) | 0.022** (0.004) |
| Both Seeking BA | -0.001 (0.001) | | -0.002 (0.002) | | -0.000 (0.001) | | 0.001 (0.004) | |
| Same Major | | 0.004** (0.001) | | 0.007** (0.002) | | 0.001 (0.001) | | 0.005 (0.006) |
| Same Home Campus | 0.004** (0.001) | 0.004** (0.001) | 0.007** (0.002) | 0.007** (0.002) | 0.005** (0.001) | 0.005** (0.001) | 0.015** (0.005) | 0.015** (0.005) |
| Age Abs. Diff. | 0.001** (0.000) | 0.001** (0.000) | 0.001** (0.000) | 0.001** (0.000) | 0.001** (0.000) | 0.001** (0.000) | 0.001 (0.001) | 0.001 (0.001) |
| Age Abs. Diff. Square | -0.000* (0.000) | -0.000* (0.000) | -0.000+ (0.000) | -0.000+ (0.000) | -0.000** (0.000) | -0.000** (0.000) | -0.000* (0.000) | -0.000* (0.000) |
| Constant | 0.064** (0.001) | 0.063** (0.001) | 0.090** (0.002) | 0.088** (0.002) | 0.131** (0.001) | 0.131** (0.001) | 0.322** (0.005) | 0.322** (0.005) |
| Observations | 359310 | 359310 | 359310 | 359310 | 494212 | 494212 | 494212 | 494212 |
| R_squared | 0.147 | 0.147 | 0.173 | 0.173 | 0.167 | 0.167 | 0.138 | 0.138 |

Notes: Each column reports coefficients from an OLS regression with individual fixed effects. The analysis is based on a dataset where every student is paired with every other student in the same course-section. To identify whether a peer is nominated by a student, the frequency of nomination and peer demographics, I merge post-level data with student-level data using peer names embedded in student posts. Due to the complexity of human language, about 50.66% of peers are merged. Since BA students and non-BA students have different majors, I do not put these two variables in the same regression to avoid collinearity.

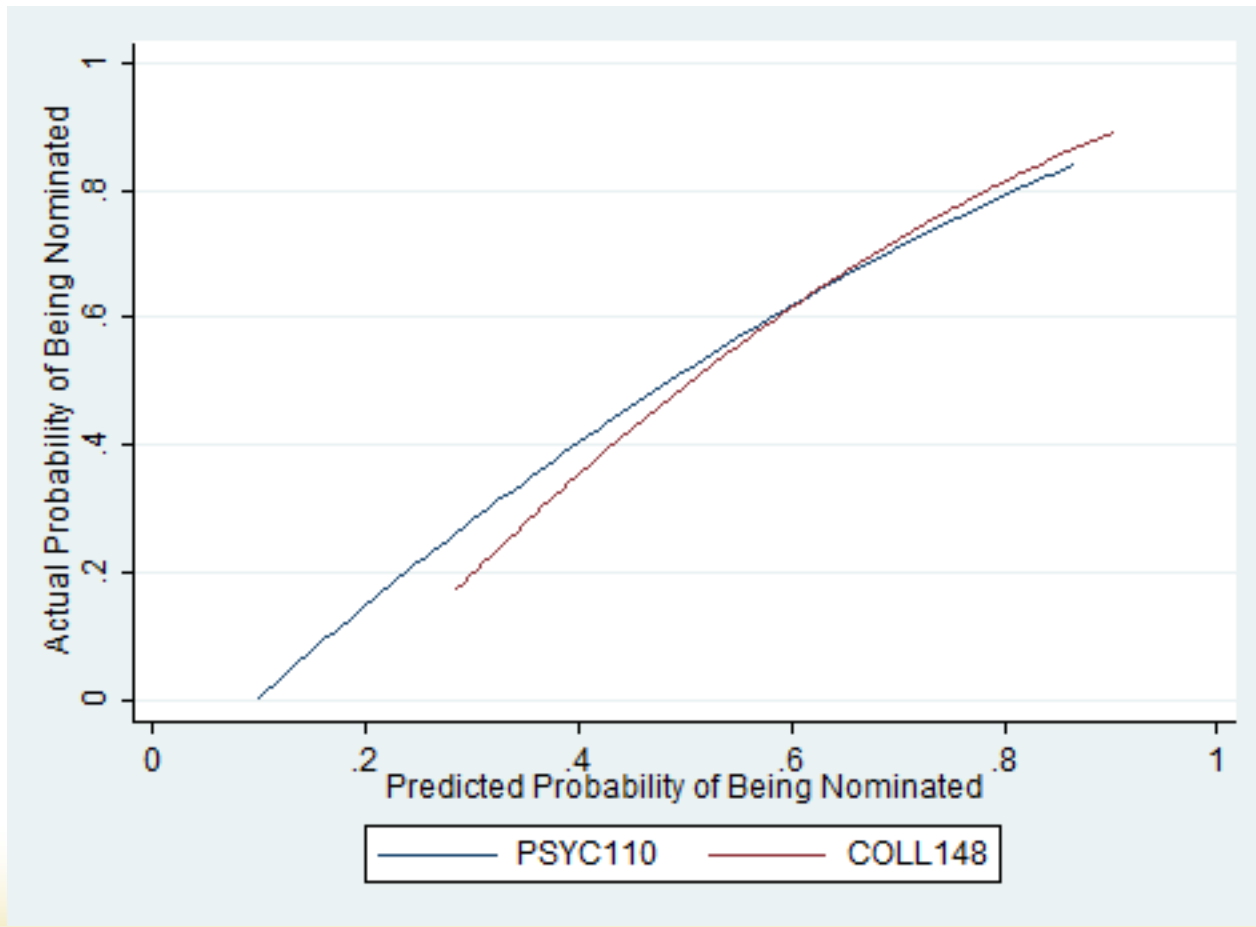
Results – RQ2

Table 7 - Mediator Analysis

| | PSYC110 | | COLL148 | |
|---|------------------------|--------------------|--------------------|--------------------|
| | <u>Nomineded (0/1)</u> | | | |
| | (1) | (2) | (3) | (4) |
| Nomination Volume_Peer | 0.052** (0.017) | 0.049** (0.017) | 0.014* (0.007) | 0.013+ (0.007) |
| Nomination Probability | -0.070* (0.034) | -0.063+ (0.033) | -0.033+ (0.018) | -0.034+ (0.018) |
| X Nomination Volume_Peer | | | | |
| Nomination Volume_Own | 0.017** (0.001) | 0.017** (0.001) | 0.006** (0.000) | 0.006** (0.000) |
| Predicted Nomination Probability | 0.722** (0.125) | 0.690** (0.123) | 0.435* (0.196) | 0.454* (0.196) |
| Professor FE | | X | | X |
| Observations | 12053 | 12053 | 20203 | 20203 |
| <u>F-statistic in First Stage</u> | | | | |
| Nomination Volume_Peer | 391.248 | 379.560 | 478.474 | 563.512 |
| Nomination Probability X Nomination Volume_Peer | 364.739 | 432.529 | 381.184 | 428.886 |
| Nomination Volume_Own | 1840.569 | 1781.597 | 2727.706 | 2719.905 |
| Time Between Posts_Peer | 407.252 | 427.716 | 596.264 | 583.349 |
| Time Between Posts_Own | 1145.078 | 1143.465 | 1710.400 | 1683.262 |

Notes: Each column reports estimates from a single two-stage least squares (2SLS) regression. Every regression controls time between posts for peers and student own, and block fixed effects. The dependent variable is a dummy indicating whether a student is nominated at least once in week 2 to 8.

Actual Probability vs. Predicted Probability (Quadratic Fit)



Appendix 1 - The Effects of Peer's Interpersonal Interaction on Student Outcomes (PSYC110)

| | Passed Course | | Letter Grade | | Course Points | |
|----------------------------------|---------------|----------|--------------|----------|---------------|----------|
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Nomination Volume_Peer | 0.029* | 0.033* | 0.091+ | 0.107* | 0.044* | 0.052** |
| | (0.013) | (0.013) | (0.048) | (0.047) | (0.018) | (0.018) |
| Nomination Probability | -0.040+ | -0.042+ | -0.142+ | -0.155+ | -0.064* | -0.071* |
| X Nomination Volume_Peer | (0.023) | (0.023) | (0.081) | (0.080) | (0.030) | (0.030) |
| Nomination Volume_Own | 0.000 | 0.000 | 0.003 | 0.003 | 0.000 | 0.001 |
| | (0.001) | (0.001) | (0.002) | (0.002) | (0.001) | (0.001) |
| Time Between Posts_Peer | 0.258* | 0.591** | 0.964* | 2.384** | 0.460** | 0.961** |
| | (0.100) | (0.123) | (0.378) | (0.448) | (0.153) | (0.185) |
| Time Between Posts_Own | -0.239** | -0.238** | -0.759** | -0.757** | -0.413** | -0.412** |
| | (0.020) | (0.021) | (0.067) | (0.067) | (0.034) | (0.035) |
| Word Length_Peer | -0.121** | -0.092** | -0.714** | -0.378** | -0.256** | -0.182** |
| | (0.026) | (0.028) | (0.101) | (0.094) | (0.040) | (0.039) |
| Word Length_Own | 0.088** | 0.090** | 0.687** | 0.702** | 0.221** | 0.225** |
| | (0.007) | (0.008) | (0.027) | (0.028) | (0.011) | (0.012) |
| Predicted Nomination Probability | 0.248** | 0.244** | 0.952** | 0.939** | 0.363** | 0.362** |
| | (0.091) | (0.090) | (0.312) | (0.309) | (0.124) | (0.123) |
| Observations | 11105 | 11105 | 11105 | 11105 | 11033 | 11033 |
| Professor FE | | X | | X | | X |

Appendix 2 - The Effects of Peer's Interpersonal Interaction on Student Outcomes (COLL148)

| | Passed Course | | Letter Grade | | Course Points | |
|----------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Nomination Volume_Peer | -0.006 (0.012) | -0.002 (0.012) | 0.025 (0.041) | 0.048 (0.041) | 0.008 (0.018) | 0.015 (0.018) |
| Nomination Probability | 0.006 (0.017) | 0.004 (0.017) | -0.060 (0.058) | -0.069 (0.059) | -0.018 (0.025) | -0.020 (0.025) |
| X Nomination Volume_Peer | 0.002** (0.000) | 0.002** (0.000) | 0.015** (0.001) | 0.016** (0.001) | 0.006** (0.001) | 0.006** (0.001) |
| Time Between Posts_Peer | 0.170** (0.046) | 0.291** (0.056) | 0.765** (0.209) | 1.462** (0.247) | 0.351** (0.085) | 0.593** (0.101) |
| Time Between Posts_Own | -0.186** (0.017) | -0.185** (0.017) | -0.670** (0.062) | -0.664** (0.062) | -0.379** (0.032) | -0.377** (0.032) |
| Word Length_Peer | -0.066* (0.027) | -0.017 (0.030) | -0.585** (0.116) | -0.226+ (0.129) | -0.240** (0.049) | -0.071 (0.053) |
| Word Length_Own | 0.039** (0.009) | 0.040** (0.009) | 0.446** (0.034) | 0.459** (0.034) | 0.140** (0.015) | 0.145** (0.016) |
| Predicted Nomination Probability | 0.176 (0.181) | 0.179 (0.183) | 2.683** (0.637) | 2.689** (0.639) | 0.876** (0.266) | 0.862** (0.267) |
| Observations | 18302 | 18302 | 18302 | 18302 | 18184 | 18184 |
| Professor FE | | X | | X | | X |

Thanks!